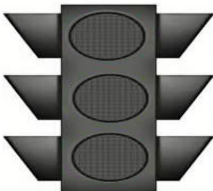
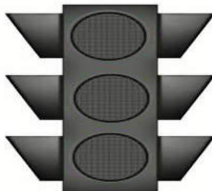
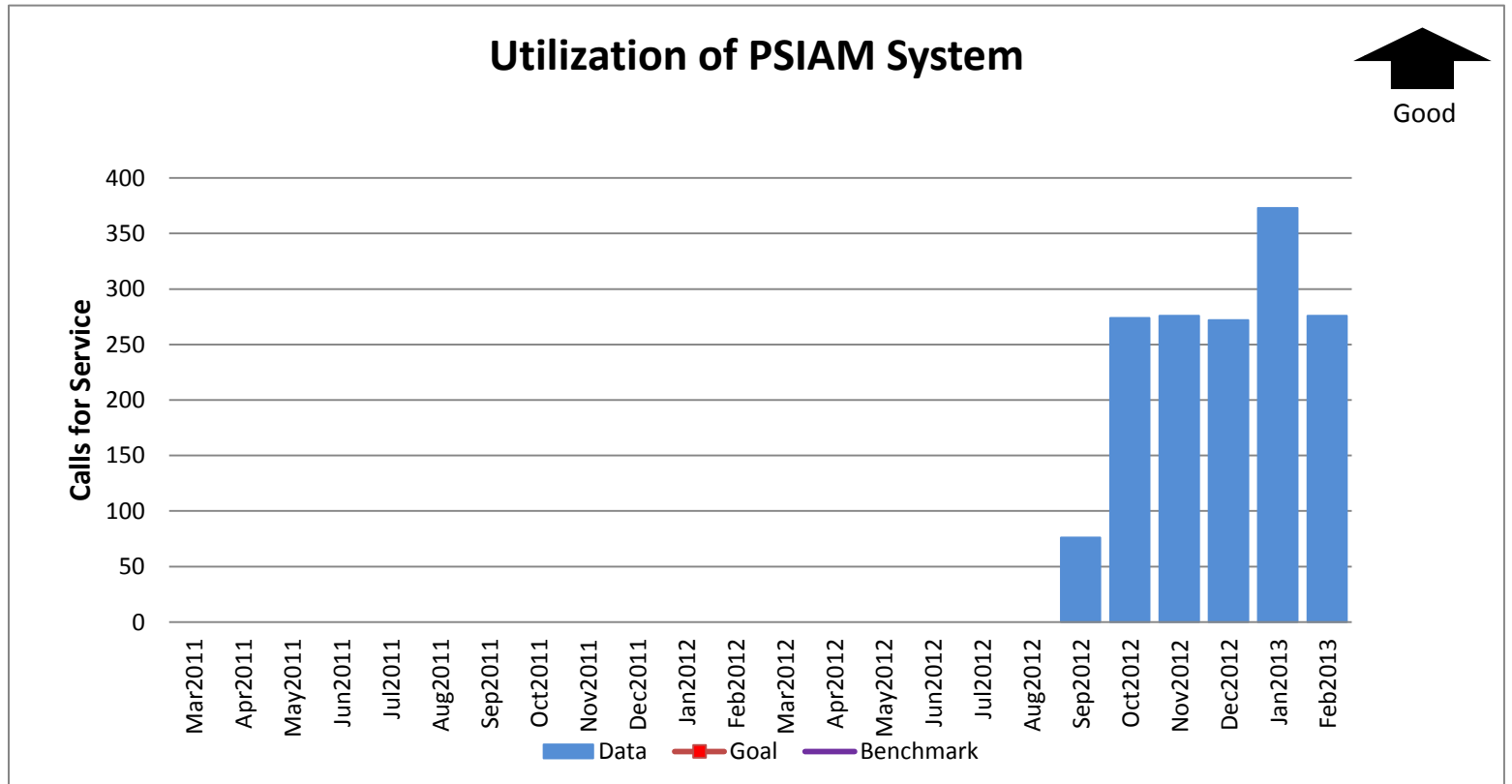


Utilization of PSIAM System

EMS

3/26/2013

Measurement method		Why measure?		What is our goal?	
The number of non-emergency 911 call that were transferred to the EMS Triage Nurses for assessment		If EMS units respond to less non-emergency 911 calls, EMS units better be able to repond to true emergencies		Increase the # of low acutiyy calls triaged out of the 911 system	
How are we doing?					
Mar2012-Feb2013 Monthly Avg Goal	Mar2012-Feb2013 Monthly Avg		Feb2013 Goal	Feb2013 Actual	
N/A	258		N/A	276	
Calls for Service	Calls for Service		Calls for Service	Calls for Service	
Note: Raw data supporting this chart will be available on the open data portal in the future. http://portal.louisvilleky.gov/service/data				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	



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